

**WILD EYE DESIGNS**

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**CLAIMS REQUEST FORM**

SKU/ITEM NO.	QUANTITY	CLAIM REASON	ISSUE DESCRIPTION
		<input type="checkbox"/> DAMAGED <input type="checkbox"/> SHORT SHIPPED <input type="checkbox"/> WRONG ITEM <input type="checkbox"/> OTHER (SPECIFY)	
		<input type="checkbox"/> DAMAGED <input type="checkbox"/> SHORT SHIPPED <input type="checkbox"/> WRONG ITEM <input type="checkbox"/> OTHER (SPECIFY)	
		<input type="checkbox"/> DAMAGED <input type="checkbox"/> SHORT SHIPPED <input type="checkbox"/> WRONG ITEM <input type="checkbox"/> OTHER (SPECIFY)	
		<input type="checkbox"/> DAMAGED <input type="checkbox"/> SHORT SHIPPED <input type="checkbox"/> WRONG ITEM <input type="checkbox"/> OTHER (SPECIFY)	
		<input type="checkbox"/> DAMAGED <input type="checkbox"/> SHORT SHIPPED <input type="checkbox"/> WRONG ITEM <input type="checkbox"/> OTHER (SPECIFY)	

Invoice No. \_\_\_\_\_ Date Order Received \_\_\_\_\_ Company Name \_\_\_\_\_ Contact Name \_\_\_\_\_  
E-mail Address \_\_\_\_\_ Tel No. \_\_\_\_\_ Fax No. \_\_\_\_\_

**TERMS & CONDITIONS**

Backorders will ship at our discretion unless a specified back order preference has declared. There is a minimum \$6.00 shipping/handling charge for all backorders unless shipped on a collect FedEx/UPS account.

**PAYMENT TERMS**

Opening orders must be prepaid on credit card. We accept Visa, MasterCard and American Express. Payment must be received on or before the specified due date in order for an account to be in good standing.

Past due accounts will be contacted and, after reasonable efforts have been exhausted, forwarded to a Collections Agency. You will be responsible for any and all collection and legal fees. Interest may apply on overdue balances. Accounts with past due balances will not receive any new shipments until overdue balances are cleared.

You can apply for terms by completing our Credit Application Form. Please allow 1-2 weeks for credit approval. You must place a minimum of 2 orders per calendar year and be in good standing to retain net terms.

**SHIPPING ERRORS**

Inspect your order carefully and right away, as claims must be submitted within 48 hours of delivery to be accepted. Claims submitted after the 48 hour time period are subject to Wild Eye Designs approval. If you have received damaged items or an incorrect shipment, please complete and submit the Claims Request Form located on the back of your packing slip. We will process your request within 48 hours and do our best to rectify the situation. Retain a copy of your claims request for your records, and hold any product in question for 1 week as a call tag may be issued.

All sales are final. Returns are not accepted and no refunds will be issued once initial payment has been processed.

**DISCLAIMER**

Wild Eye Designs Inc. reserves the right to modify these terms and conditions without notice. Furthermore, Wild Eye Designs Inc. reserves the right to define any terms, phrases and conditions contained herein in any which way it chooses, and bears no obligation beyond those stated within this document.

All claims must be submitted within 48 business hours of delivery. Please submit one form per invoice. Claims submitted after the 48 hour time period are subject to Wild Eye Designs approval. Be sure to include all the supporting documentation to expedite your claims request. Please retain all damaged/incorrect merchandise for 1 week, a call tag may be issued. Please keep a copy of this form for your records.

Full terms and conditions can be found on our website at [www.wildeyedesigns.com](http://www.wildeyedesigns.com)

Please fax this form to 800-428-0520 or email to [info@wildeyedesigns.com](mailto:info@wildeyedesigns.com)